



the
SHARP
foundation
hope | dignity | compassion

Annual Report 2020-21

*Building A Culture
Of Respect And
Inclusion*

Dear Friends,

The SHARP Foundation has had another exciting year! While like many across the country we encountered many challenges, we also had the privilege of celebrating incredible milestones and beautiful moments that included SHARP's 30 years providing quality care to Calgary's most vulnerable. We look forward to many more!

We would like to express our gratitude to all who have supported SHARP over the last year, as we pivoted our operations to adjust to the "new normal" to safely maintain health and safety protocols and guidelines. The COVID-19 pandemic had a significant impact on the work we do and how we do it; from hosting fundraisers to adapting the way in which we provide care to our residents in a dignified, compassionate manner. Each day we found creative approaches to deliver a high standard of care, while protecting our residents and staff. We are grateful for the support of our community partners and generous COVID grant programs led by the federal, and provincial government and other community organizations; these were instrumental in successfully maintaining the operations and programming of the organization.

SHARP continued to look ahead with a willingness to grow housing availability and much needed program opportunities. As such, in the fall of 2020 with the support of Calgary Homeless Foundation and HomeSpace, SHARP welcomed 'Croydon House'; a women's only facility for residents with complex needs. The success of this program thus far is due to the strength and compassion of our teams and our ability to leverage our experience with Murray's House, Beswick House and Project Kathleen to assume operations, implement intensive case management, medical support and wraparound care.

The feedback from Croydon has been phenomenal. Residents have expressed that SHARP's model of care has made a difference in their lives, self worth and now feel empowered towards positive change; embracing their indigenous heritage, culture and traditions. We are excited to keep sharing the success of this program and the heartwarming stories from our "Croydon ladies" that have stolen our hearts away from day one. We are grateful to all our residents who continue to be an inspiration in the work of The SHARP Foundation.

To SHARP staff: The SHARP Foundation is honoured to extend our appreciation to you for your ongoing commitment to the safety of our residents, coworkers and families.

The past year met us with many obstacles, yet all were welcomed with unwavering care and support to those most vulnerable. Now and forever we stand proud of our dedicated team of staff. You are essential in maintaining our model of care to it's highest standard. Great work!

We are proud to be recognized by our partners, supporters and funders as a leader in care. As we continue to grow, our focus and values will remain the same—Hope, Dignity and Compassion.

On behalf of all of us at SHARP, thank you. We couldn't do this without you.

Sincerely,



Stephanie Milla— Executive Director

SHARP Board of Directors 2020—2021

Joshua Sadovnick, President
Lana Bentley, Vice-President
Brent Zuber, Treasurer
David Huynh, Secretary
Philippe Boilard
Troy Gibson
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Lisa Neufeld
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Shona Mackenzie
Kyla Stott-Jess
Randy Brookes

SHARP'S FUNDERS AND SUPPORTERS



A special thanks to our donors, partners and volunteers who continue to support The SHARP Foundation in providing quality care with Hope, Dignity and Compassion

SHARP Strategic Direction

Our Mission

To provide quality, holistic care for the community's vulnerable persons with complex health and social needs who are living with, or are at highest risk of contracting HIV.

Our Vision

Each person living with HIV will have a home and supports to meet their needs.

Our Organization

SHARP provides compassionate care by:

Respecting the inherent worth, identity and dignity of each person without regard to ethnicity, religion, age, gender, sexual orientation or socio-economic status.

Believing in the whole person and supporting the physical, emotional, psychological and spiritual needs of each person in an integrated manner.

Supporting each person in a nonjudgmental environment.

Promoting innovation, creativity and professionalism.

Goals & Accomplishments in 2020-21

Goal 1: Sustain and build an integrated continuum of care including housing, medical, psychosocial and spiritual supports based on each client's needs and choices.

- Murray's House: continued to develop a neighbour engagement process; palliative program in partnership with Community Allied Mobile Palliative Program (CAMPP). This year Murray's House welcomed an LPN to support medical needs and palliative program across all facilities.
- SHARP welcomed Croydon and increased housing availability to 18 women in need of complex supports.
- Reached 96 unique individuals in 4 facilities providing services ranging from 24/7 medical, psychosocial supports, to peer-mentored and independent-living; three people passed away in SHARP care.
- Staff arranged over 4,000 appointments for family physicians, HIV / health specialists, psychologists, probation officers, court visits and other public services. Several of these appointments were digitally facilitated by staff as the pandemic prevented in person appointments for the majority of the year.

Goal 2: Create and maintain safe, accessible, environmentally-friendly facilities.

- Beswick House and Project Kathleen are certified by the Province of Alberta Accommodation Standards for Group Homes with zero non-compliances.
- Murray's House have achieved and successfully complied with accreditation standards.
- The COVID-19 resident engagement pilot project reward program are engaging Murray's House, and Croydon residents in the overall maintenance of the facility and surrounding community (street clean up, needle pick up, lawn cutting).
- SHARP maintains a strong relationship with HomeSpace and Calgary Housing company in ensuring that facilities receive proper maintenance, renovations and are up to date on COVID regulations.

Goal 3: Attract, retain and nurture highly skilled and compassionate people to support our clients through the delivery of programs and services.

- Continue to work closely with CBI Healthcare to ensure good working relationships between homecare and SHARP.
- Volunteers provided over 6,500 hours of their time for resident support, bookkeeping, fund development, facility maintenance, IT support, governance, communications and community tax clinic (tax form completion for over 400 lower income Calgarians)
- SHARP's Occupational Health and Safety Committee developed processes and training to support staff to meet the diverse needs of the people we serve.
- Provided opportunities for practicum students from Calgary's post-secondary educational institutions.
- SHARP welcomed 18 new staff to support the operations and programming of Croydon and two summer students to support the execution of research projects.

Goal 4: Develop and nurture our strategic partnerships to maintain and enhance the quality of life of all persons living with HIV.

- Work closely with Calgary Homeless Foundation (CHF) and HomeSpace to develop and maintain programming at Murray's House.
- Calgary Homeless Foundation supported SHARP in launching COVID related projects that would engage residents in a safe meaningful way throughout the pandemic. Residents have enjoyed COVID programming and are consistently engaging in activities that include beading, cooking, and woodwork as well as outreach to peers on the streets.
- Ongoing relationship with Calgary Housing Company to ensure safe and affordable homes.
- Developing partnerships with Kanas Corporation and Calgary Sexual Health Centre to diversify programming including housing for HIV and LGBTQ+ aging populations.
- Partnering with CUPS, Community Allied Mobile Palliative Program (CAMPP), The Alex and Alberta Health Services Community Paramedic Program to provide medical services to residents at Murray's House and Croydon.
- Ongoing partnership Allied Mobile Palliative Program (CAMPP) in order to provide a palliative resident support for clients who are approaching end of life. An increase in housing availability and care programming for palliative supports continues to be a gap in the sector.

Goal 5: Communicate the excellence of our programs and services so they are clearly recognized by our Stakeholders across Canada.

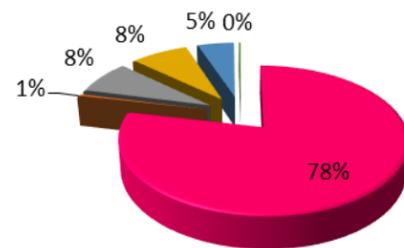
- Informed Government of Canada Members of Parliament of SHARP's programming and opened our doors to tour these members at Murray's House and Croydon.
- SHARP Social media platforms have seen an increase in followers.
- SHARP implanted the SHARPIE doodle educational videos and have received positive feedback from partners and supporters.
- Over 15,000 individuals have accessed Caring for Individuals with Complex Health and Social Issues eLearning on SHARP's website.

Goal 6: Secure financial sustainability by increasing our revenue sources and maintaining fiscal responsibility

- As a result of the COVID-19 pandemic SHARP experienced a decrease in donations, fundraising and client revenue.
- Year-end audited financial statement completed indicating that SHARP realized a deficit of revenues over expenditures of \$10,860.

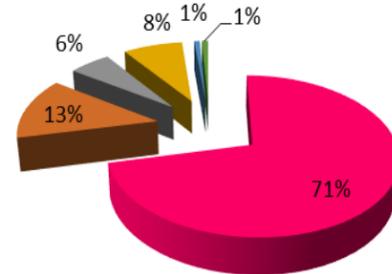
Revenue

- Grants and other funding
- CEWS
- Donations and Corporate funding
- Internal Fundraising
- Tenant Rents
- Misc Income / Interest



Expense

- Human Resources
- Materials and Supplies
- Rent and Utilities
- Amortization
- Professional Fees
- Other



Goal 7: Assess and align our strategic directions to best meet the current and future needs of individuals living with HIV and their family and friends.

- SHARP Board of Directors continues to review the goals, objectives and policies of the Foundation to ensure its programming reflects the current and future care needs of people living with complex health and social issues living with HIV or at high-risk of contracting HIV.

Goal 8: Improve and enhance the quality of health outcomes and lives of persons living with HIV through research, evaluation and knowledge transfer.

- Received funding to lead the development of three supported eLearning modules to foster a culture of respect and inclusion.
- Pivoted research projects to capture community strength and resiliency throughout the pandemic.

